



# ***THE RIGHT WAY***

Welcome to a **BETTER** experience.







## Always **FORWARD.** Eyes on the **FUTURE.**

**Ordinary people do extraordinary things.** You run our industry and you move what keeps us moving, 53.6 million tons of freight worth \$54 billion every day in the U.S. That's how our economy moves forward.

The modern American owner-operator is a force. 350,000 of you — as much techie as gearhead, as much entrepreneur as on the road.

Or you're the most advanced fleet managers and fleet owners in the history of our country's transportation system. One laptop and one driven leader makes things happen, and happen more efficiently and more reliably than ever.

### **Think DIFFERENTLY about the dealership experience.**

Think a lean, clean operation with skilled team members who are masters of their craft and focused on doing the right thing ... think expert parts teams and full-service delivery fleets reaching all parts of the state every single day ... think premier resource for alternative fuel vehicle service with the largest and only CNG/LNG certified repair facility of its kind in Ohio and the first Volvo Trucks EV Certified dealer in the state ... think advanced logistics and masterful operations ... think Freightliner Elite Support Certified ... think Volvo Uptime Certified ... think dealer-of-the-year-award winner and top in the U.S. for customer satisfaction ... and most importantly, think four generations of only one way: the right way.

**5+**  
OPERATIONS



**170+**  
TEAM MEMBERS



**DEDICATED**  
PARTS DELIVERY FLEET



## Full-Service Operations

- ▶ TRUCK SALES
- ▶ LEASING & RENTALS
- ▶ SERVICE CENTERS
- ▶ MOBILE SERVICE
- ▶ EV/CNG/LNG/CRYOGENICS
- ▶ PARTS
- ▶ TRAILER REHAB & REPAIR
- ▶ BODY SHOP



## No two ROADS are the same.

So it makes sense that you don't settle for a standard, off-the-rack program. Young Trucks knows your fleet deserves more than the ordinary and far from the generic. Our Customized Fleet Solution is the right way to keep you covered — in any truck ... on any road ... at any time of day.

- ▶ Fleet MODERNIZATION and LIFECYCLE solutions.
- ▶ LEASING and CONTRACT MAINTENANCE takes care of your fleet no matter the location.
- ▶ PARTS FULFILLMENT programs.
- ▶ INSPECTIONS at our facility or yours via mobile service.
- ▶ NATIONAL COVERAGE for truck sales, parts and service solutions.
- ▶ FLEET PROTECT coordinates and monitors vehicle service and repairs no matter where it's done.

# The **RIGHT TRUCKS** and the **BEST SERVICE.**

## Your full-service **FREIGHTLINER, ISUZU and VOLVO Dealer.**

You deserve a better experience with your truck dealer. And it is possible. Since 1954, Young Trucks has built strong, enduring and supportive relationships with each of our customers. Over those many years, we've become known as the one and only source you need.

Earning trust and humbly serving, helping you manage your trucks and keep your business moving forward. Always.



Engineered with business owners and professional truck drivers in mind, Freightliner is the best-selling brand of heavy-duty trucks in North America. Young Freightliner is an Elite Support Certified dealership and Express Assessment location. These designations ensure unmatched customer service and efficiency every time a truck comes in for maintenance or repair.

Factory-trained and -certified technicians provide warranty work on Freightliner, Western Star, Isuzu, Detroit, Mercedes, Cummins, Caterpillar, Eaton, and Meritor.



Get outstanding performance, durability and lifecycle value with America's #1-selling Low Cab Forward Design. In addition to offering an extensive inventory of new and used trucks, Young Isuzu's full-service department is equipped to handle all your maintenance and repair needs — quickly and efficiently.



Volvo Trucks meet the needs of drivers and owners by focusing on fuel efficiency, driver productivity, safety, and uptime. Young Volvo is one of the first and longest-serving Volvo Truck dealers in the U.S. and the first EV certified dealer in Ohio, where we have earned recognition as a leader in customer satisfaction.

Factory-trained and -certified technicians provide warranty work on Volvo, Cummins, Agility, Eaton, and Meritor.

Volvo Certified  
Uptime Center





## WHY YOUNG TRUCKS?

- ▶ TOP BRANDS of medium- and heavy-duty trucks
- ▶ Full inventory of NEW AND USED models
- ▶ WARRANTY work and full service
- ▶ REPAIR/MAINTENANCE for all makes
- ▶ Customized FINANCING plans
- ▶ Real-time INVENTORY or spec-to-order
- ▶ DELIVERY options ready when you are
- ▶ Tailored PURCHASE PLANS
- ▶ FLEET programs for your unique business needs
- ▶ Over 50 SERVICE BAYS across multiple facilities
- ▶ Certified to service a range of ALTERNATIVE FUEL vehicles

## Full-time continuous IMPROVEMENT.

We feel it's essential to get your work done right the first time, no exceptions and no excuses. To maintain these high standards, Young Trucks employs a full-time Continuous Improvement Coordinator.







# ***MORE SUPPORT*** for medium- and heavy-duty trucks.

## SPECIALTY SERVICES

### MOBILE SERVICE

24/7 roadside assistance plus repairs, preventive maintenance, inspections roadside or in your fleet yard.



### FLEET MAINTENANCE SOLUTIONS

Coordination and monitoring of vehicle service and repairs onsite or remotely to maximize productivity and reduce costs.



### ALTERNATIVE FUEL VEHICLES (EV/CNG/LNG/CRYOGENICS)

Operate the only certified natural gas facility of its kind in Ohio, with warranty service for Agility fuel solutions and Cryogenic trailer service, and a Volvo Trucks EV Certified dealer.



### TRAILER REHAB & REPAIR

Serve all trailer makes and types with major collision, roof and structural repairs, door replacements plus service, or repair for trailer complex trailer systems.



## PARTS

### STOCKED INVENTORY

Offering thousands of SKUs and stocked OEM and aftermarket parts from our distribution center.



### DEDICATED DELIVERY FLEET

Fleet of 18+ parts vans make deliveries to customers daily.



### CUSTOMER SERVICE & EXPERTISE

Contact or visit our brick-and-mortar locations or utilize online options to get support or source parts when you need them.



# ***MORE SUPPORT*** for medium- and heavy-duty trucks *(continued)*.

## BODY & FRAME

### EXPERT CRAFTSMANSHIP

Class 3-8 trucks, emergency response vehicles, and other large equipment.



### BODY & FRAME REPAIR

Including total rebuilds almost from the ground up.



### CUSTOM-PAINTED OEM PARTS FOR TRACTOR BODIES

High-quality paint process and finish for all makes and models.



### ALIGNMENTS

Frame straightening and precision alignment.



## LEASING & RENTALS

### FULL-SERVICE LEASES

Multiple long-term options for the latest/late model trucks.



### RENTALS

Flexible, short-term rental options to supplement operations when the need arises.



### CONTRACT MAINTENANCE

We'll handle the maintenance, so you can focus on your business.



### QUALITY, COMFORT & SELECTION

Including non-CDL box trucks, day cabs, sleepers and flatbed trucks.







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**What makes us unique is our laser focus on quality craftsmanship – the safety and peace-of-mind of our customers rests in our ability to accurately rebuild their truck for the long haul. In most cases, this is their livelihood and they’re trusting their investment to us ... we take that very seriously. — GM, JayMac Body & Frame**

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## Forging Partnerships, ***SINCE 1954.***

For more than 65 years, our family has been helping yours. As a fourth-generation family-owned business, Young Trucks has been your honest partner dedicated to doing things the right way and that values open and honest communication.

Our business is about more than selling and servicing trucks. We forge relationships with our customers — because we care. From buying the truck of your dreams to getting your current rig serviced, we know what it takes to help you get back on the road. New and used trucks, parts and service backed by our team of experts who do things right the first time.

**At Young Trucks you'll always get our best ... because it helps you operate at yours.**

**So, welcome. We're glad you're here.**











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